

Volleyball New Brunswick Complaints Procedures 2022

Incidents reported to Volleyball New Brunswick are to be filed in writing and emailed to executivedirector@volleyballnb.org. All complaints will be forwarded to the Discipline Chair, who will determine whether to process the complaint, and under which jurisdiction.

The Discipline Chair will process the complaint by:

Referring the complainant to the club;

Proposing alternate dispute resolution;

Following Process #1 outlined in the Pan-Canadian Discipline and Complaints Policy;

Engaging an independent third-party investigator;

Directing the complainant to the legal authority;

Or directing the complainant to the New Brunswick Safe Sport Dispute Resolution Program (NBSSDRP) or Canada's independent system, Abuse-Free Sport.

Complaints that deal with discrimination, harassment, sexual harassment, violence, or abuse (as defined in the Code of Conduct and Ethics) are to be directed to the NBSSDRP or the legal authority, as appropriate. NBSSDRP will also handle complaints alleging a failure on the part of a Provincial Sport Organization (PSO) to follow its constitution and/or by-laws.

The complainant, or Volleyball New Brunswick on their behalf, can email safesport@safesportnb.ca to file the NB Safe Sport complaint form found here:

<https://www.safesportnb.ca/wp-content/uploads/2021/10/New-Brunswick-Safe-Sport-Dispute-Resolution-Program-Claim-Form-FINAL-ENG.pdf>

NB Safe Sport Dispute Resolution Program procedures and timelines are set out in the Guidelines found here:

<https://www.safesportnb.ca/wp-content/uploads/2021/10/Guidelines-Final-ENG-Sept.pdf>

If a complaint is filed during an event, the Discipline Chair will make every effort to eliminate or limit contact between the complainant and respondent(s). Immediate discipline or sanctions may be applied as reasonably required.

Volleyball New Brunswick will keep records of sanctions/discipline and submit them to Volleyball Canada, which may take further action, at its discretion.

Decisions can be appealed as per VNB's Appeal Policy.

Any Individual may contact the Canadian Sports Helpline for advice, guidance, and resources on how to proceed/intervene appropriately in the circumstances.

1-888-837-7678 / info@abuse-free-sport.ca / <https://abuse-free-sport.ca/helpline>