

Sport NB - Facilitated Resolution Program

Repairing Relationships. Resolving Conflicts.

Through Sport New Brunswick’s ongoing commitment to promote and help create safe and inclusive sport and recreation environments for all New Brunswickers, recognized Provincial Sport Organizations can now access Sport NB’s Facilitated Resolution Program — a confidential, supportive, and non-adversarial approach to resolving sport-related conflict and repairing relationships when formal complaints are not appropriate or necessary.

Resolution Pathways for Eligible Cases

For each eligible case, your organization can access an intake and review process, including a neutral assessment of the situation and background, along with eligibility screening aligned with Sport NB’s Resolution Program criteria. If the case meets the eligibility criteria, the involved parties will be offered a choice of facilitated mediation or restorative support.

Mediation



- Up to 3 hours of mediation
- Structured session to resolve conflict
- Facilitated by a neutral professional
- Pre-mediation prep and follow-up support

Restorative Support



- Up to 5 hours of facilitated support
- One-on-one or group facilitation
- Focus on relationship repair and long-term resolution

Participants Must

- ✓ Belong to a Sport NB-recognized PSO
- ✓ Seek good-faith resolution
- ✓ Have no active case with ITP or PSO

When to Use This Program

- ✓ Below formal complaint threshold
- ✓ Prefer dialogue over process
- ✓ Seek clarity or healing

Why It Works

- ✓ Faster and more constructive
- ✓ Fosters empathy and closure
- ✓ Preserves relationships and trust